

RESOURCE GUIDE

At Glatfelter Healthcare Practice, we provide more than just insurance. We offer education and risk management resources to help our healthcare organizations prepare for the unexpected. Serve your patients confidently with coverage from The Healthcare Organization Specialist.

RISK MANAGEMENT

From educational materials and training videos to tips and in-person consultations, we provide:

- Best practice guidelines available for download
- Checklists, infographics and sample procedures/policies
- Training USBs on topics such as workplace harassment, abuse prevention and patient transfer safety
- On-site and remote risk management consultations
- Self-evaluation programs to identify areas for improvement
- Building replacement cost estimates
- Discounted background checks offered through Intellicorp

SAFETY SOLUTIONS

Find tips and tools designed to help keep your organization safe. Topics include:

- General risks
- Patient care
- Abuse prevention
- Documentation tools
- Crime prevention
- Auto safety
- Personnel management
- Property management
- Cyber security

RISKTOL ADVANTAGE (RTA)

Manage training programs efficiently with our easy-to-use e-learning platform. Features include:

- 250+ courses from both Glatfelter and AIG libraries covering topics from general industry to courses unique to your organization. Subjects include:
 - + Driver and Vehicle Safety
 - + Enterprise Risk Management
 - + Healthcare Risk Management
 - + Patient Safety
 - + Personnel Management
 - + Property and Buildings
 - + Safety Management
 - + And more
- Ability to upload your own content
- Quick and easy assignment of training to all employees with the same job role, or at the same work location or department
- Ability to track staff progress and compliance
- Certificates of completion
- Administrative level reporting
- Ability to upload policies and procedures to obtain an electronic sign-off from employees (i.e. employee handbook acknowledgement)

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**Glatfelter
Healthcare
PracticeSM**
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